

# Wright Direction Horsemanship

## Riding Lesson & Trail Ride Policies

Hello! We are so glad you have chosen to come ride with us. We like for all of our clients to have a great time with us and our horses; while feeling confident about what you are learning. Before you come out, here are some basic things to keep in mind in order that you have the best experience possible!

- **IMPORTANT COVID UPDATE: If you are not feeling well the day of your ride/coughing/running a fever, please reschedule with us. We must maintain the highest amount of safety possible for you, our employees, and our customers that visit the barn. We ask that you follow social distancing to the best of your abilities and to wash your hands.**
- Rides are for ages 5 and up for lessons and 8 and up for trail rides. No experience needed! (The age requirement may be altered to accommodate safety in some cases).
- Ages 3-5 may be able to participate in our 30 min “Kiddie Ride”!
- For your ultimate safety, we do recommend that all riders take at least one lesson before attending a trail ride but it is not mandatory.
- ASME approved riding helmets are highly encouraged but are not mandatory.
- Riding lessons last approximately 1.5 hours for GROUPS OF UP TO 3. {\$45/rider}
- Riding lessons last approximately 1 hour for SINGLE RIDER LESSONS. {\$50/rider}
- Trail rides last approximately 2 hours. {\$60/rider}
- Advanced trail rides may be offered in duration of 3 hours. {\$75/rider}

- Advanced skills lessons, (speed events such as barrel racing and roping) may also be taken in addition to a regular riding lesson. Please ask for details.
- A rider release form must be filled out for each rider before ride begins.
- No double riding during lessons or trail rides for safety reasons. Each person must ride their own horse.
- Please make sure to wear jeans and boots with a <2” heel or tennis shoes if you do not have boots.
- Long sleeve shirts are also recommended for trail riders specifically as we will go through some brush.
- It is also recommended that riders wear appropriate sunblock and/or bug spray, hats, etc. You will be outdoors!
- We always recommend bringing water, especially during the summer months!
- If you bring your phone, please either leave it in your vehicle or ask your guide if they can store it in a saddle bag. We don't want it getting lost or smashed.
- Plan to arrive on time, (if you show up too early, I will likely still be catching horses!)
- CANCELLATION/TARDINESS POLICY
  - Please give 24 hours notice if you plan to cancel your ride for a 50% refund. Cancellations that occur within 3 hours of ride time will not receive a refund.

\*\*\*Weather changes, emergencies that hinder the ride, as well as cancellations on behalf of Wright Direction Horsemanship are the only exceptions. In these cases, you will receive a full refund.

- If you show up late, you will forfeit that amount of time from your ride. I.E. if you are scheduled at 8am-9am and you show up at 8:30, you will only ride until 9am. Time will not be made up during the next lesson. {More often than not, we have a babysitter watching our child who is on a schedule of their own.

We ask you to respect our schedule in order that we can respect theirs.}

- PAYMENTS- NEW CLIENT
  - New clients will be asked to pay for their ride via PayPal (no fee) or Credit Card for a 3.75% fee. Payments must be made within 48 hours of booking.
  - If you choose to pay through PayPal, full amount must be sent to [rideforthecross2011@gmail.com](mailto:rideforthecross2011@gmail.com) within 48 hours of booking.
- PAYMENTS- REOCCURING CLIENT
  - For weekly riders, cash paid UPON ARRIVAL is the preferred form of payment. Please bring exact change as we do not keep change on us during lessons. If you bring more then what is owed, it will be applied to your next ride.
  - Credit card can be used with \$3 fee.
  - Checks are accepted and must be made out to Haley Wright.
  - If you choose to pay via PayPal, you must pay BEFORE you arrive for the lesson. A \$5 fee will be applied if payment is not sent in advance. You may send PayPal for full amount to 940-210-9743 (Wright Direction Horsemanship)
  - An invoice may be given to you showing proof of payment.
- Family members are welcome to come and watch lessons. We encourage it! We do ask that anyone not in the lesson keep commentary to a minimum to reduce the level of confusion/distraction. We will need their full attention to ensure that they are as safe as possible!
- Anyone who is not participating in lesson must remain outside of all riding areas for safety reasons.
- Please do not bring your pets to the lesson and be aware that you are responsible for anyone in your party that comes to watch.

Game plan:

We will groom, saddle, go over basic safety, ask/answer questions and proceed to round pen to work the horse from the ground to ensure that your horse is paying attention to their rider. Once rider and horse are accustomed to one another, the ride, will begin!

**Directions to our boarding facility, where all rides are hosted.**

Cross Trails: Type in County Road 2788, Alvord, Texas. Once you turn onto the County Road from Highway 1655, you will go to miles until the road splits. There you will see our Cross Trail signage. You will take a slight RIGHT up our gravel driveway, crossing a cattleguard, and following the road to the very back where you will see the barn. Please make sure you stay in the gravel and I will meet with you shortly after you arrive!

Thank you!

Haley Wright

940-210-9743